

# AGENCIES IMPACT REPORT

## FISCAL 2025



# Agencies Department

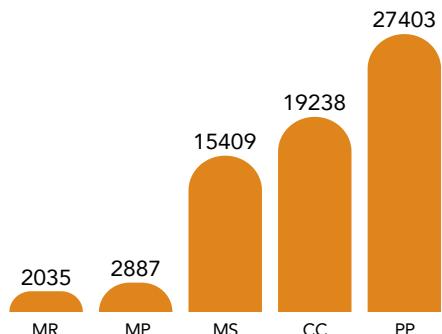
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Through efficient distribution, innovation, and partnerships, the Agencies Department at the GVFB provides access to healthy food to **210** agencies across British Columbia. Every week, we provide essential food support to **153** partnered Community Agencies (CA) and **8** Provincial Agencies (PA), while also extending support to **49** unpartnered organizations as needed. **48%** of the GVFB's total outbound food is distributed to non-profit organizations, inclusive of neighborhood houses, community kitchen groups, after-school programs, transition houses, Indigenous organizations, and food banks in the province. This gives us a chance to reach populations that would not be able to access our services otherwise and create connections with our larger community.

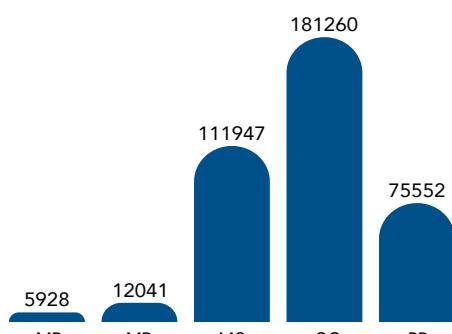
## How we provide support: Our Programs

- ♥ **Community Market (MS & MP):** smaller shopping model; weekly pickups for 131 partnered agencies.
- ♥ **Community Capacity (CC):** larger delivery model; weekly deliveries to 18 partnered agencies.
- ♥ **Provincial Pallet (PP):** pallets of perishable food are offered weekly to 8 partnered provincial agencies.
- ♥ **Community Market Request (MR):** once a month; food support to 40 community organizations, but ongoing as more continue to reach out.
- ♥ **Community Pallet (CP):** pallets of perishable food are offered for pickup to 5 community organizations.
- ♥ **Provincial Request (PR):** pallets are offered for pickup or delivery to approximately 8 unpartnered provincial agencies.

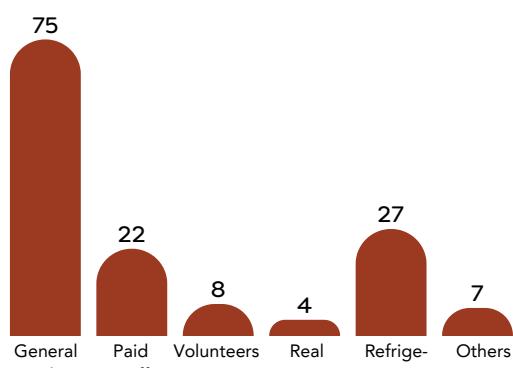
# Data Summary



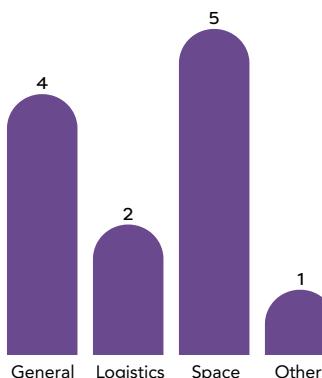
Unique Individuals Served in a Week<sup>1</sup>



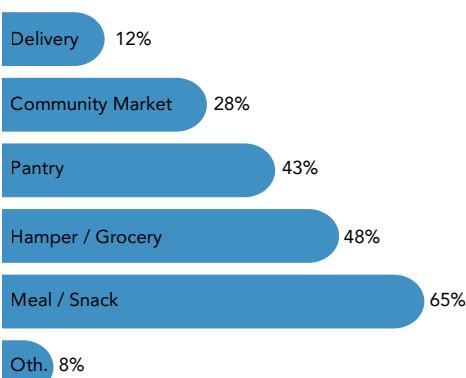
Agency Client Visits in a Year<sup>2</sup>



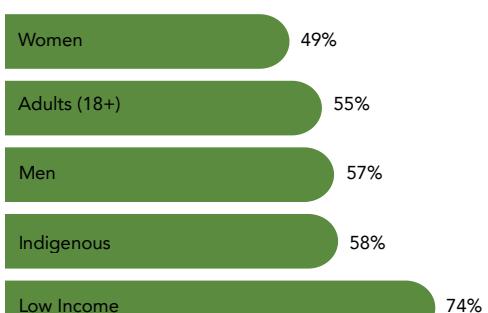
Community Agencies' Challenges<sup>3</sup>



Provincial Agencies' Challenges<sup>3</sup>



Agencies' Food Programs<sup>4</sup>



Agencies' Top Demographics Served<sup>4</sup>

<sup>1</sup>**Unique Individuals Served:** An estimate provided by agencies of the number of clients supported in a week. Figures may vary depending on the method of tracking clients (i.e. database, ID, meals served).

<sup>2</sup>**Agency Client Visits:** Measures the number of clients supported through agencies using the annual average lbs per person from GVFB Direct Client Distribution and total lbs distributed to Agencies.

<sup>3</sup>Measured by the total number of agencies. Single-select option.

<sup>4</sup>Measured by the percent of total Community Agencies. Multiple-select option.

**Data Source:** Self-reported by 143 CAs and 12 PAs through the Annual Impact Survey.



# In-Kind Data

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In FY2025, we distributed a total of **4,109,610 lbs** of food to **161 partnered agencies**, which receive food through ongoing, regularly scheduled pickups. This is a 3.6% total pound increase from the **3,967,836 lbs** provided to **145 partnered agencies** in FY2024.

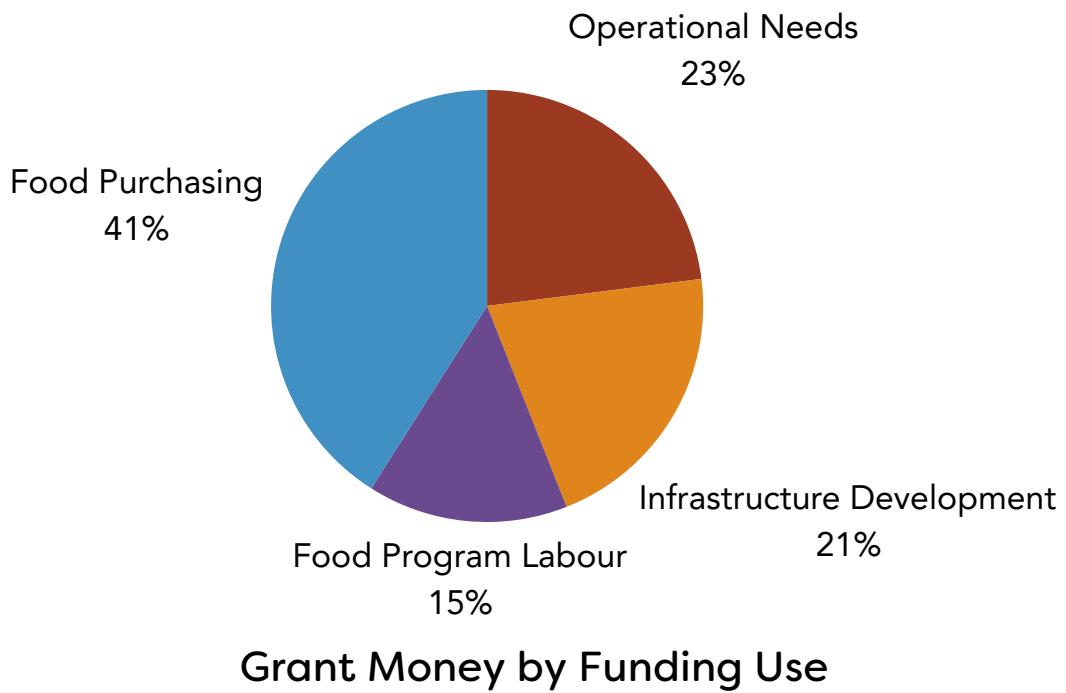
Support for unpartnered agencies, groups that receive food on a one-time or periodic basis increased significantly. **379,832 lbs** were distributed in FY2025, representing a 144% growth from the **155,761 lbs** shared in FY2024.

In FY2025, the national value assigned to 1 lb of food was \$3.58. For our partnered agencies, the monetary value of in-kind contributions plus the grant funding we gave out, totals **\$15,008,541**.

# Grants

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The agencies department gave out 118 grants in FY2025, totaling **\$296,137** to 116 different agencies. The funding was used for the following categories: food purchasing, operational needs, infrastructure development and food program labour.



# Grant Amount FY2024 vs FY2025

FY2024 Cycle I: \$318,901 (85)

FY2024 Cycle II: \$130,000 (22)

**FY2024 TOTAL: \$448,901**

FY2025 Cycle I: \$193,479 (98)

FY2025 Cycle II: \$72,658(17)

FY2025 CB: \$30,000 (3)

**FY2025 TOTAL: \$296,137**

## Capacity Building Grant

Nearing the final quarter of FY2025, the agencies department had some funding leftover in the grant budget. We launched a pilot grant program that we called the Capacity Building Grant (CB) where we offered **\$10,000** each to three agencies. The grant cycle was 11 weeks total. The three recipients of the Capacity Building Grant were the following:



### Circle of Eagles Lodge Society

COELS created a program called Kookum's Corner, where they ran a series of workshops on food literacy combined with cooking skills development for their clients, some of whom are transitioning back into society after being incarcerated or are learning how to live sober. COELS carried out a variety of food education and skill-building activities aimed at supporting individuals in their community, particularly those transitioning into housing or living with limited resources. The program focused on weekly pop-up sessions held at various locations including the Brothers House, Sisters House, Alexander Street building, the Resource Centre, Oppenheimer Park, and finally a large celebration at the Annual General Meeting.

*"We saw the impact of intergenerational learning—participants of all ages engaged in sessions and were excited to share their new knowledge with their families. The laughter, storytelling, and smiles made it clear that this was more than just a cooking class; it was a space for healing, connection, and empowerment." – Sarah Thomas, COELS Manager*

## Broadway Youth Resource Centre

BYRC launched the Senior Peer Navigator Program, an expansion of an already existing program. This expansion added a second stage leadership role to their peer navigator program. 5 youth were promoted to Senior PN's. The program included menu planning, ingredient sourcing, solidifying kitchen protocols, and developing orientation training for the junior navigators. The program was focused on skill building within a work setting in addition to developing confidence and self-efficacy in decision making and leadership qualities.

*"Peer-led support is so important in many different social services sectors and this is especially true in youth services. Empowering young people to lead others, share their opinion, be heard and valued is imperative." – Mary Stewart, BYRC*

*"CK became the very first Senior Peer Navigator in BYRC's history. I still remember the mix of joy and emotion on his face, his smile and his tears, when we told him about his new role." – Mary Stewart, BYRC*



## Three Links Care Foundation

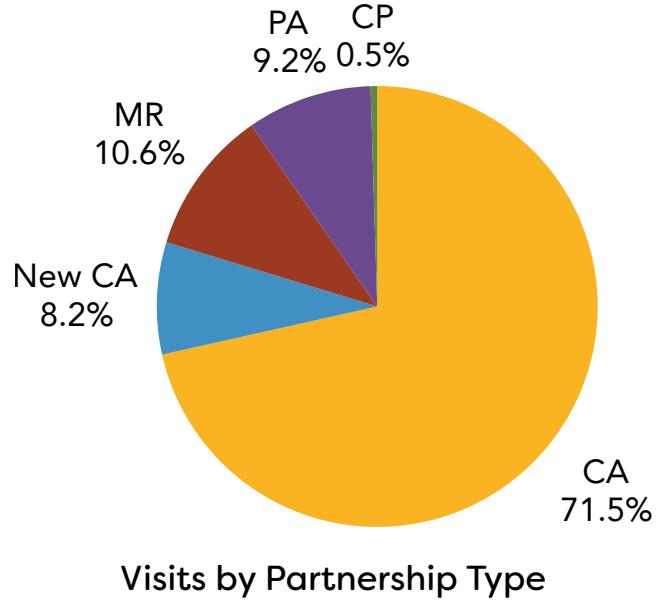
The Three Links Foundation provides a free breakfast every Sunday morning for the unhoused and food insecure population in the Fairview neighborhood and surrounding areas. The funding was used to purchase several new kitchen supplies and do equipment upgrades to elevate their program. In addition, they used a portion of the funds to provide several volunteers with food safe training and certification. TLF has gone from serving an average of 50 people every Sunday to 120 and growing.

*"Every improvement in the Three Links Free Breakfast program, specifically the professional kitchen equipment and Food Safe certification enabled by the GVFB grant has laid a solid foundation upon which we can not only sustain but also improve and grow our services." - Les Garbutt, Three Links Care Foundation*

# Agency Visits

In FY2025 the GVFB was partnered with 161 different organizations within the Lower Mainland and across the province. Our department tries to visit as many of these organizations per fiscal year as possible. These visits are an important part of our continued partnerships, they help our department better understand where the food we provide is going and how it is impacting the communities our agencies serve. In addition to GVFB specific visits we also attended community events and learning opportunities with unpartnered agencies.

These relationship building opportunities help us grow as an organization by giving us new ideas to innovate. They allow us to see in real time the gaps within various social programming and what we can do to fill those gaps. In FY2025 the GVFB did a total of **206 visits** to different organizations.



Visits by Partnership Type



# Our Impact

Supporting agencies beyond food



Greater Vancouver Food Bank's generous donation of 2 pallets of menstrual products will make a real difference for residents at our shelters and housing who are in need.

Period poverty is real. People who are homeless are often forced to choose between food and shelter or purchasing menstrual products.

So thank you GVFB for your donation.

PHS Community Services Society

The team were very excited to receive a new fridge to support our Family and Children's programs, and to unveil it at one of our Family Drop-In program days. One little girl from our Kids Kitchen program stood before the new fridge. "It's so tall!" she exclaimed [...] Her awe was mirrored by the smiles of those around her, highlighting how this new addition has become more than just an appliance—it's a symbol of growth and nourishment for our community.

Downtown Eastside Neighbourhood House



# Our Impact

## Partnership Feedback

Thanks again for all your ongoing support, we couldn't do what we do without you!

Randy from South Vancouver Neighbourhood House- Victoria Drive

Thanks to a great selection of protein and carbs in our regular orders, and the fresh and frozen food available to "shop" in the cooler section we have been able to enhance the nutritional value of our meals.

Nelle from Mount Pleasant Community Centre Association

*The students at SFU are extremely grateful to be able to have access to groceries, so many have expressed their gratitude. So, on behalf of the students at SFU, thank you to the Greater Vancouver Food Bank for allowing the SFSS to have access to the service.*

**Nancy from SFU**

*GVFB's support on so many levels has allowed us to focus more fully on reaching more vulnerable individuals, more quickly. From food access to ongoing wisdom and encouragement, we are grateful for the relationship we've built.*

**Storehouse Community Hub**

*Your partnership and the work of GVFB are inspiring, and I feel fortunate that Healing Bear and Helping Spirit Lodge Society can walk this path together with you.*

**Bradley from Healing Bear Outreach**

*The fresh greens, fruits, and all the great food items which we received today will be greatly appreciated by the kids and youth at the Writers' Exchange.*

**Asumi from The Writers' Exchange**

*Thank you so much to everyone at GVFB for all your support. The Marpole Community Food Hub supports so many households with your supplies.*

**Janet from Marpole Community Food Hub**

*We are deeply grateful for the opportunity to partner with GVFB in addressing food insecurity in our community. Your support allows us to reach newcomers, migrants, and underserved families with culturally appropriate food and dignity.*

**Anna from AmEnough Society**

# Fiscal 2026 & Beyond

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As we head into FY2026, the Agencies team is focused on both elevating the quality of our services and strengthening the relationships we hold with our community partners. Over the past year, we have seen significant growth across our programs, particularly through the expansion of the **Community Pallet Program** and the **Provincial Agencies Program**. These initiatives have enabled us to extend support beyond our immediate catchment area and into neighbouring communities, broadening our collective impact. In FY2025 we have supplied 894,214 lbs to the CP and PA program.

In partnership with our Agriculture & Innovation, and Supply Chain teams, we continue to respond to the challenge of surplus food left in the fields, ensuring that a greater variety of fresh and nutritious options are made available to our partners. At the same time, we welcomed **15 new Community Agencies** into our Market Select Program this year. Looking ahead, our approach to growth will remain thoughtful and strategic, with a particular emphasis on reaching communities and neighbourhoods where access to food and resources is most limited.

## Program Priorities for FY2026

- ♥ **Capacity Building Grant:** Enhancing our grant program to strengthen agency resilience and long-term impact.
- ♥ **Market Requests:** Streamlining the process to make visits more efficient, accessible, and responsive to partner needs.
- ♥ **Onboarding Package:** Providing a consistent and supportive orientation for new partner agencies.

# Fiscal 2026 & Beyond

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## Capital Campaign Priorities

Our Capital Campaign represents a transformative opportunity to stabilize and expand our services:

- ♥ Securing a permanent home, ensuring long-term consistency without the uncertainty of relocation.
- ♥ Extending our reach and scaling our impact to serve more communities effectively.
- ♥ Strengthening program and client service stability, laying the groundwork for sustainable growth.
- ♥ Launching **Fresh Start**, a renewed vision for how we serve and support communities into the future.

As we enter this next fiscal year, our focus remains clear: to build stronger partnerships, deliver greater stability, and ensure that all communities, especially those with the least access, can rely on us as a trusted resource.



